

Muttbox Media Terms and Conditions

Effective from 6th December 2018 at 9am UK Time.

This document takes effect retroactively across client projects, such that they will be automatically opted into the new terms and conditions unless they specify otherwise that they wish to withdraw from the agreement. In this instance they have **THIRTY (30) DAYS** in which that they can withdraw from the agreement without any issue, should they not withdraw it will be assumed on all parties that they continue their agreement with the company.

This updated terms and conditions document seeks to clarify what can and cannot be commissioned from the company and will lay out the terms to which all clients and the business must adhere to as well as the conditions to which all actions must be carried out.

The terms

- 1) Clients can commission photographic, cinematographic and web designed works from the company, all projects are able to be both “Public safe” and “Public Adult”. Public safe is considered to be the mainstream of media, so traditional photoshoots, videos and more, whereas Public Adult is considered to be the more adult based content.
- 2) Prices for projects are based on individual circumstances involved within the project(s) and do not represent what you may be charged in comparison to someone else.
- 3) Prices are negotiable to up to 30% lower than the original price offered, but this is only expressly given at the discretion of the company
- 4) Clients agree to have their project listed on the Muttbox Tracker, which allows the public to see the current stages of the project, however no further details other than the project name will be disclosed.
- 5) Clients wishing to take Public Safe commissions must pay 25-50% of the agreed price before the project with the remainder to be paid on completion before the final project is delivered. Clients wishing to take the Public Adult commissions must pay 100% of the agreed price up front and will receive their media in one week from the agreed shoot/completion date. The fee’s described in this section are to be treated as a deposit.
- 6) All projects from the date of enactment of this document will be subject to a £10 increase to cover the appropriate licencing for specific software that is used for the creation of the projects.
- 7) Refunds for projects are available if requested for a number of reasons, these will usually exclude the deposit paid to the company, in certain circumstances the company may choose to waive the exclusion on the deposit and return the full amount. Refunds cannot be given for if the commissioner expresses “Buyers remorse” etc.

The conditions

In all projects undertaken by the company, clients are expected to agree to the following. Failure to do so may result in termination of your commission.

- Clients agree to display public accreditation (either via watermark or written description, depending on media used) without fail, failure to do so will result in a takedown notice.
- Clients are not permitted except when given permission to do so to remove watermarks or display unwatermarked copies of any media.
- Where prints of photographs have been made available, clients are permitted to own a copy without a watermark, however the print will have a unique ID affixed to the reverse to identify it. Typically all prints will carry the MuttboxMedia watermark, but this can be removed for a flat fee of £10.
- Clients are permitted to display any media they display online, in print or other mediums with appropriate accreditation, they are also permitted to sub-license the works to publishing media (newspapers, magazines etc) so long as they provide accreditation and contact details are passed to MuttboxMedia. Clients are also permitted to transfer the license to another user, but must contact the company to ensure they are aware of the changes.

These terms and conditions may be subject to change without warning and this document will be updated to reflect that.

If you have any questions, please feel free to email either of the addresses below and we will endeavour to answer any questions you may have.

Email: jayson@muttbox.co.uk

Email: me@jayhusky.com

Regards

Jayson Husky